



# Cancellation and No-Show Policy Cash Pay

All cancellations need to be made 24 hours prior to your appointment. If you do not show up for your appointment or cancel within 24 hours, you will be responsible to pay for 100% of the session.

## Payment Policy

Your initial evaluation is \$150 and follow up treatment sessions are \$125. Payment, in the form of cash, check or credit card, is due at the time of each visit.

We are not billing your insurance company. However, the payments you make may be reimbursable by your insurance company under your out of network physical therapy benefits; the exact percentage depends upon your plan. Due to the complex nature of insurance claims and reimbursement, I make no promises as to whether you will receive reimbursement.

We will assist you in every way possible. Payment is due at the time of service

I have read and understand the above policies:

Name\_\_\_\_\_

Signature\_\_\_\_\_ Date\_\_\_\_\_

Thank you for your cooperation and business.

DR. JA'NAE BROWN, PT, DPT  
DR. NICOLE PALERMO, PT, DPT